

Health Services



Salient CRGT Translates Federal Agencies' Health Services Visions into Reality

- ▶ Clinical subject matter expertise
- ▶ Health policy development
- ▶ Provider education and training
- ▶ Program and operations management
- ▶ Project management planning
- ▶ Business process reengineering
- ▶ Executive leadership support
- ▶ Communications and public affairs
- ▶ Continuous Process Improvement

We deliver the full spectrum of health services, including clinical care design, informatics, outreach and communications, research and analysis, education program design, and program management services that support our clients most vital and challenging objectives. We use proven, replicable, best-in-class processes that ensure agencies can define the most effective path to their program goals, apply the right resources at the right time to achieve those goals and account for their progress.

What We Do

Salient CRGT is involved in many facets of the Military Health System (MHS) including the development of clinical guidance, recommendations, provider, and caregiver support tools. Our unique approach entails pairing advanced, progressive clinical subject matter experts (SMEs) with seasoned project management professionals (PMPs), achieving an ideal blend of skills to accomplish multifaceted tasks. Key areas of expertise include:

- ▶ Leading expert scientific research and analysis of current clinical delivery best practices to identify trends for analysis and predictors for near-term and long-term clinical specialties and treatments
- ▶ Performing analysis essential to successful treatment for the evolving, complex injuries, and health-related conditions that our Armed Forces face in deployed settings and in new geographic war theaters
- ▶ Providing focused outreach and public affairs support, to include communications planning and measurement, media relations support, graphic design, web content management, and social media, including return on investment
- ▶ Facilitating committees and work groups developing health policy, associated protocols, presentations, peer-reviewed articles, and papers for the treatment of Department of Defense (DoD) Service members and other beneficiaries

Who We Serve

Salient CRGT's collaborative approach and balanced skill set have proven highly effective in accomplishing a wide range of common agency functions, including; health policy development and review, psychological professional support; clinical specialties and educational/training services; communications and public affairs support; management studies and analysis; program integration management and stakeholder consensus building; business process reengineering; SharePoint development; operations management; reporting and business administration; meeting and conference support services.

We've established a stellar reputation built from five core values by which we approach this work:

- ▶ Eagerness to assume critical tasks
- ▶ Emphasis on teamwork
- ▶ Flexible 'yes-first' mentality
- ▶ Commitment to peer review quality
- ▶ Unwavering focus on the mission

Health Services

Salient CRGT's IT expertise compliments our health services work, and bridges the boundaries between functional, clinical and technical components of the health system. We provide Health IT support to a full gamut of agencies from the Defense Health Agency (DHA) to the Department of Veterans Affairs (VA). Our work has established accurate and comprehensive views of patient data, and has helped the DoD and VA bridge their systems and policies to support Service members as they transition from active duty to veteran status.

Our Health Service Customers

Defense Centers of Excellence for Psychological Health and Traumatic Brain Injury (DCoE) Program Management Office Support Services

Salient CRGT has been DCoE's trusted partner since the Centers' inception in 2007 and provides the full range of program management support and clinical services for psychological health (PH) and traumatic brain injury (TBI) programs. DCoE strives to improve the lives of the courageous men and women who serve our country by advancing PH/TBI knowledge, enhancing clinical approaches, and facilitating other health services.

Office of the Deputy Assistant Secretary of Defense for Health Services Policy and Oversight (HSP&O, formerly Clinical and Program Policy [C&PP])

The Salient CRGT team provides administrative support, document management coordination, research, technical writing, and other subject matter expertise to action officers for issuances, policies, reports to Congress, manuals, hearing issue papers, and briefings. Our team provides subject matter expert guidance and expertise in clinical informatics, mental health, disease prevention management, population health, women's health issues, recruiting and retention incentives, and accession medical policy.

Deployment Health Clinical Center (DHCC) Psychological Health Program Management Support (PH PMS)

Salient CRGT delivers program management support and psychological health subject matter expertise for DHCC with capabilities in health performance, analytics and data management, research, primary care support, clinical support, and psychological health promotion across the MHS. Our prominent health services capability is coupled with program and operational support to include program management, public affairs, and administrative support.

Virtual Lifetime Electronic Records (VLER) Office of Rural Health Support Services

Salient CRGT provides on-site Rural Health Community Coordinators to 56 rural health VA Medical Centers (VAMCs). Despite greater need, rural veterans are less likely to access health services for both physical and mental illness, either through the VA or the private sector. The RHCCs provide support services necessary for successful deployment and implementation of Exchange, Direct, and support programs to include community outreach, project coordination, analysis of shared data, and analysis of project status.