

Innovation Centers



Our commitment to innovation at Salient CRGT is demonstrated by the establishment of our Innovation Centers, focused on transformative business technologies and processes and consultative services to promote high value outcomes for our customers and their constituents. Staffed with industry recognized thought leaders, the Innovation Centers work closely with our customers and Business Units to deliver transformative technology that unlock mission value.

To foster critical thinking in the development of customer-focused strategic solutions, Salient CRGT invested in a Technology Innovation Laboratory, facilitating concept exploration, prototyping, and testing. A purpose-built facility focused on delivering the efficiencies and benefits of Agile development for our customers' programs.

The Innovation Centers are currently focusing on solutions to today's organizational priorities; while at the same time evolving our services to address emerging trends, technology changes, and future mission needs.

- ▶ **Data Analytics Innovation Center:** Frames questions and exposes data driven answers to challenging business questions; 'Proof to Impact' assessments open new possibilities for clients.
- ▶ **Digital Services Innovation Center:** Enables agency digital transformation by modernizing processes, technologies and application development tools and techniques to bring speed, measurable value and enhanced constituent experience.
- ▶ **ITSM Innovation Center:** Delivers best practices, innovation solutions and modern tools to enable IT organizations to deliver high quality services in today's complex hybrid technology environments.
- ▶ **Communities of Practice:** Institute best practices and subject matter expertise throughout our Business Units to deliver consistent, high quality services in agile, analytics, cloud, cyber security, DevOps, health IT, mobility and UI/UX.



John Edgar leads Salient CRGT's Innovation Centers as Chief Strategist, IT Transformation. Mr. Edgar's leadership will ensure Salient CRGT continues to

apply the latest technologies and practices to solving agencies' complex mission challenges.

Before joining Salient CRGT, Mr. Edgar served as Vice President, Information Technology for the United States Postal Service (USPS). There he was responsible for one of the world's largest corporate technology infrastructures with IT systems operating around the clock to power all USPS business units. Under his leadership, USPS IT provided robust, reliable, secure computing and innovative new services with an agile, lean organization.

Mr. Edgar led IT to modernize processes and design new technology solutions to meet the evolving business needs, helping USPS to continue to provide affordable, convenient products and services to all U.S. citizens and customers worldwide.

Transforming the way organizations turn knowledge into action